

## **HOW TO SCHEDULE A FINGERPRINTING APPOINTMENT**

- 1. When it is time for an applicant to be fingerprinted, direct them to log onto the www.fieldprintflorida.com website to schedule their appointment.
- 2. Click "Schedule An Appointment".
- 3. Applicants will create a secure username/password and enter the Fieldprint scheduling system.
- 4. In the "Reason why you need to be fingerprinted" screen; the applicant will select the web link: I know my Fieldprint Code.
- 5. Provide the applicant with the following access codes(s), which they will input on the website to gain access to the online scheduling tool. Please note, the access code is case sensitive.

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- 6. The applicant will provide their contact and demographic info. The information requested on the scheduling site is the information required by FDLE/FBI in order to process the criminal search. This is the same information required to be completed by the representative on "the old" ink hand cards.
- 7. From this point forward, the website will prompt the applicant for the required information to find a local collection facility and schedule an appointment. Instructions, directions, maps and photos will be provided directly online.
- 8. If the applicant has any issues or questions, they may contact our customer service team at (800) 799-1067 or at <a href="CustomerService@fieldprint.com">CustomerService@fieldprint.com</a>. They may also select the "Contact Us" link on the website.